The Volunteer Charter

What volunteers can expect from this organisation...

DIVERSITY

We will make sure everyone feels welcome and included.

FLEXIBILITY IN VOLUNTEERING

We will think about your skills, abilities and interests when we ask you to volunteer.

ROLE DESCRIPTION

We will clearly explain what we want you to do.

TRAINING

We will give you training and any other information you need to be a volunteer.

SUPPORT

We will give you any support you need and make sure you can meet with other volunteers.

COMMUNICATION

We will communicate with you in a way that you understand and can easily access.

REGULAR CHECK-INS

We will regularly check in to see how you are doing.

WELLBEING

We will provide resources to ensure your wellbeing and regularly check-in.

RECOGNITION AND APPRECIATION

We will explain how the work you do makes a difference to the organisation and show appreciation for the time you give.

EXPENSES

We will tell you if we pay for your travel and food while volunteering.

FEEDBACK

We will tell you how you are doing and be ready to talk about any problems or suggestions you have.

What this organisation expects from volunteers...

COMMITMENT

You will care about what we do and help other people care too.

UNDERSTANDING THE ROLE

You will complete your tasks and tell us if you don't understand something.

RELIABLE

You will be on time and carry out our instructions.

COMMUNICATION

You will read any information we send you and let us know as soon as possible if you can't volunteer or have any problems.

INCLUSIVITY

You will make everyone feel welcome and included.

FLEXIBLE

You will recognise that changes can happen and adapt accordingly.

EFFECTIVE

You will do your tasks well and to your greatest ability.

INITIATIVE

You will share ideas and make suggestions so we can make things better.

POLICY AND CONFIDENTIALITY

You will respect everyone's privacy and make sure you follow any rules and guidelines that we have.

TIME AND EXIT

You will let us know if you can't volunteer with us anymore.

Welcoming All, Growing Together

Volunteer Ireland has created this charter to help organisations and volunteers improve their experience. It is up to each organisation to ensure they follow the Charter when they sign up. Volunteer Ireland does not accept any responsibility for checking adherence to the charter.

Volunteer Ireland
Obair Dheonach Éireann